

Frederick Memorial Hospital

CareTrack Portal – Known Issues

The following are known issues and are currently being addressed by our vendor. As fixes are implemented, portal users will be notified by email.

View your emailed or downloaded Health Summary

- **Issue** - Your downloaded or emailed Health Summary is made up of 2 files. The XML file containing the raw data while the XSL file containing the formatting for the raw data. When viewing the XML file within the Google Chrome browser, a blank page is displayed.
- **Workaround** – Use Microsoft Internet Explorer or Mozilla Firefox